



Your guide to  
restarting school trips

# On the Road Again





# It's easier than you think

Students have missed out on so much and we know parents and teachers are keen for their children to resume invaluable cultural and educational experiences outside the classroom.

After such a long time, the prospect of organising a trip again could be daunting—but it needn't be.

This guide answers all your "what if?" questions and demonstrates how we will protect your group, your money and your trip so your school can restart trips with confidence.

You can find all the information in this guide in more detail at [✦ voyagerschooltravel.com/covid](https://voyagerschooltravel.com/covid)





# Your money is safe

Voyager School Travel is a diverse and robust business which owns a coach company as well as centres and hotels in France—allowing us to generate income while school trips were grounded.

Now hundreds of schools, representing many thousands of travellers, have secured their 2022 trip with Voyager School Travel—so you can be confident that our company is financially secure and your money is safe.

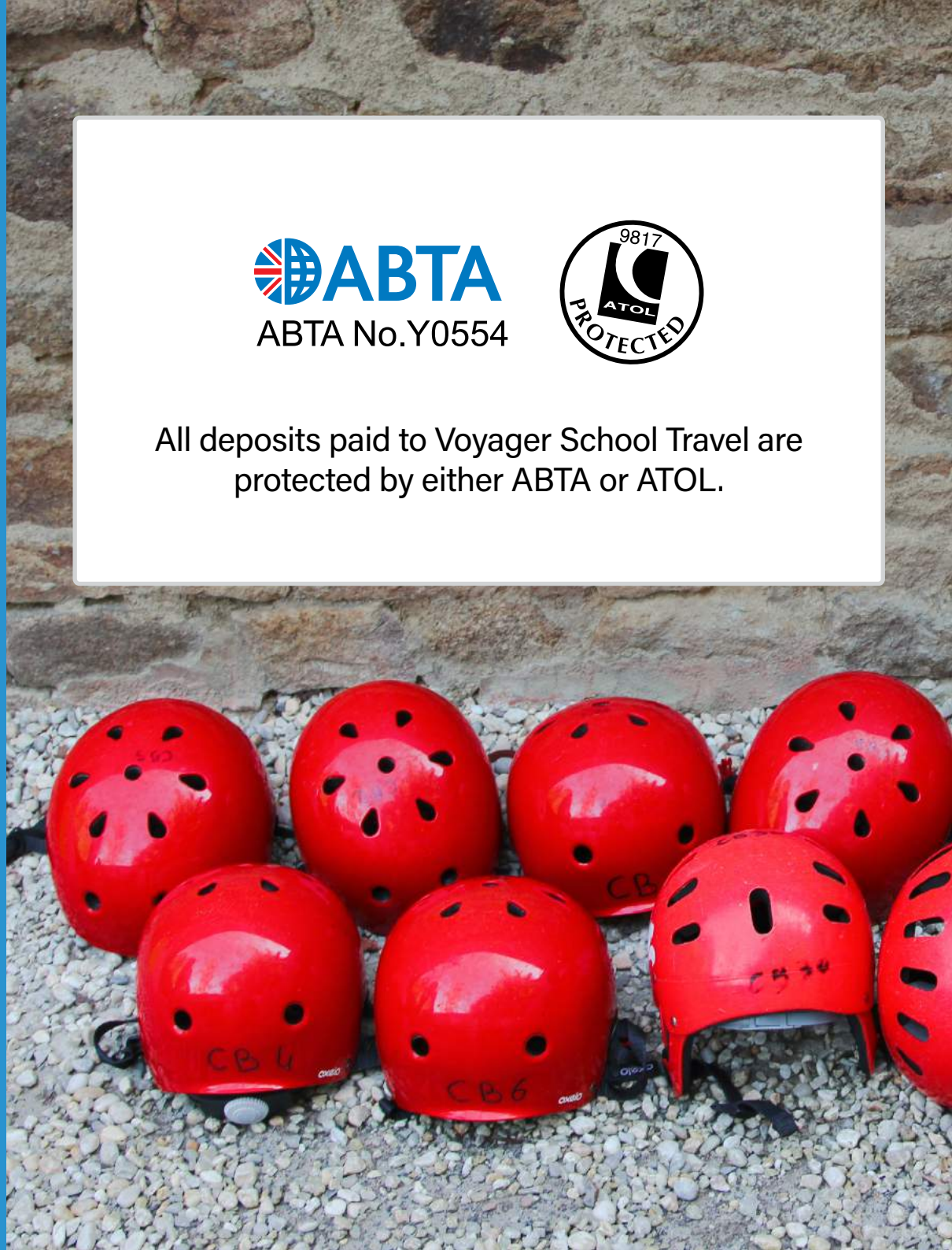
[voyagerschooltravel.com/wellbeing](https://voyagerschooltravel.com/wellbeing)



ABTA No.Y0554



All deposits paid to Voyager School Travel are protected by either ABTA or ATOL.



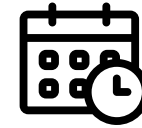
# You have the flexibility you need

We understand that schools are worried about being left out of pocket because of changing travel rules and regulations.

That's why our **Peace of Mind Promise** gives new bookings extra financial protection in the event the DfE or FCO advise against travel or quarantine restrictions are imposed.

Terms and conditions apply.  
Full details below.

[voyagerschooltravel.com/promise](https://voyagerschooltravel.com/promise)



## Freedom to postpone

If you have to change your plans because of COVID-19, we promise to waive our amendment fees so that you can postpone your trip between 12 weeks and 28 days before departure.



## Receive a full refund

If your trip is cancelled within 21 days of departure due to COVID-19 restrictions and you are unable to claim from your insurance, we guarantee to either find you a suitable alternative or refund your group in full in the event:

- The DfE or FCDO advise against travel to your destination
- Local or national lockdowns in the UK prevent your departure
- The whole group is required to quarantine at your destination
- Your group is required to quarantine on your return due to the traffic light system

# COVID-19 insurance included

You can book your trip safe in the knowledge that you'll be covered should someone in your group get 'pinged' or test positive for COVID-19 before or during the trip.

In the event of a student testing positive on the trip, the insurance also covers the cost of a parent travelling to resort to support their child until they can travel home. This means teachers needn't worry about being unable to return with the group.

[voyagerschooltravel.com/insurance](https://voyagerschooltravel.com/insurance)

## Before the trip

- ✓ Cancellation cover for individuals who can't travel because they've contracted COVID-19 in the run up to the trip
- ✓ Cover for individuals who are unable to go on the trip because they've been told to self-isolate by NHS Test & Trace

## On the trip

- ✓ Cover for any additional travel and accommodation expenses incurred as a result of an individual testing positive for COVID-19 while abroad
- ✓ Emergency medical expenses cover if someone falls ill with COVID-19 while on the trip
- ✓ Additional accommodation and travel expenses incurred because an individual is required to self-isolate at resort
- ✓ If a student tests positive, the insurance will cover the accommodation and travel expenses of a parent or guardian to accompany the child so teachers can return home with the rest of the group

# We've got your back

The majority of our groups stay at our centres and travel on our coaches, which means we have total autonomy over each element of the trip and we can ensure the highest standards of care are met.

If you're not staying at one of our centres, you'll be happy to know that we actively hold our suppliers to the same stringent standards—so wherever you're staying on your trip, you can be confident that you'll be in safe hands.

[voyagerschooltravel.com/wellbeing](https://voyagerschooltravel.com/wellbeing)



Accredited by LOtC  
& School Travel Forum



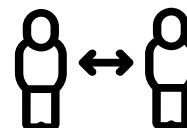
24/7 emergency support  
from our UK team



Native-speaking staff  
handle everything in resort



Suppliers held to our own  
high standards



Enhanced COVID-19  
measures in place

# FAQ: Planning your trip

Rest assured we will provide you with everything you need to know before you go. Here you'll find the essential information you need to check with any travel provider before booking your next school trip.

You'll find the answers to all of your questions in our COVID-19 travel hub on our website by clicking the button below.

[voyagerschooltravel.com/FAQs](https://voyagerschooltravel.com/FAQs)

## What is the latest DfE school trip advice?

At the end of the summer term, The Department for Education (DfE) confirmed schools can resume school trips abroad from the autumn term subject to government and international travel restrictions. The DfE also lifted their restrictions on schools organising future trips, which means that schools are now free to book for 2022.

## What if DfE or FCDO advises against travel to our chosen destination?

If DfE or FCDO restrictions prevent your trip going ahead, and you are unable to claim on your insurance, we guarantee to either find you a suitable alternative or refund your group.

## What if COVID rules require us to quarantine at our destination?

We will not run a school trip to a destination which requires the group to quarantine on arrival. If this is the case, we would first attempt to rearrange your trip to a suitable alternative destination or postpone your trip to a new date. If this is not possible or acceptable, your group will be eligible for a full refund.

## What if the traffic light system requires us to quarantine on return?

If at the time your trip is due to depart, the traffic light system requires you to quarantine on return, then you can postpone to a later date or your group will be eligible for a full refund.



# FAQ: While on your trip

We will provide your group all the necessary support and back up while on your trip.

Here you'll find the essential information you need to check before embarking on your next school trip.

You'll find more answers in our COVID-19 travel hub on our website by clicking the button below.

[voyagerschooltravel.com/FAQs](https://voyagerschooltravel.com/FAQs)

## What if someone tests positive or gets 'pinged' before the trip?

Our insurance covers any individual who has to pull out of the trip because they have tested positive for COVID-19 or they are unable to travel because they have been told by NHS Test and Trace to self-isolate.

## What if someone tests positive on the trip?

Our school trip insurance has been upgraded to include cover for COVID-19 and this includes medical expenses as well as additional travel and accommodation costs for an individual testing positive. The insurance also covers the additional expense of a parent travelling to the resort to accompany the child until they are able to travel home.

## What if something happens or rules change while we're abroad?

We provide 24/7 support to all our travelling groups and so if you come across a problem, or your plans have to change at short notice, we are here to help sort it out.

Our multi-lingual travel team is here to deal with local operators on your behalf and our local French teams are also on hand to liaise with local medical services and to advise on local health protocols if required.

By having our own properties in France, our own coach company, and long-standing relationships with airlines and ferry companies, we have the connections to get you home quickly and safely if need be.



# It's worth the effort

School trips help students uncover different cultures, gain context for their learning and bring classroom studies to life.

We are the leaders in MFL school trips, specialising in unique language immersion programmes led by native-speaking staff at our centres in France, Spain and Germany.

The educational aspect of our trips cannot be underestimated. For example, just one week at our Normandy centres exposes students to more French than a whole term back at school.

Our trips were featured in tes for their educational outcomes

[voyagerschooltravel.com/tes](https://voyagerschooltravel.com/tes)



# Why choose Voyager School Travel for your school trip?



## COVID-19 trip insurance

All our UK residentials include COVID-19 cover before and during the trip so you can book and travel with confidence.



## Peace of Mind Promise

You won't be left out of pocket because of changing travel rules. New bookings will receive additional financial protection.



## COVID-19 secure

The majority of groups stay at our centres and travel on our coaches which means we can ensure the highest standards are met.



## Safety assured, bonded & accredited

As an assured member of the School Travel Forum we maintain the highest safety standards and as ABTA and ATOL members you are financially protected.



## We make it easier

Teachers' lives are hard enough without the extra work involved in running a school trip, so we'll be there for you before, during and after the trip.



## You are in expert hands

We have specialised in educational trips for over 10 years and organise school trips for over 35,000 students a year.

For teachers who are serious about the educational outcomes of their school trip.

Get a no-obligation quote

Call ☎ 01273 827 327 or visit ➡ [voyagerschooltravel.com](https://voyagerschooltravel.com) today