



Your guide to  
restarting school trips

# On the Road Again



ABTA  
ABTA No.Y0554



Quality Badge awarded by  
**SQA**  
Council for  
Learning Outside the Classroom

# It's easier than you think

We understand the prospect of organising a trip again can be daunting—but it needn't be

Students have missed out on so much and we know teachers and parents are keen for children to get back to educational and cultural experiences outside the classroom

This guide answers all your "what if"s and demonstrates how we will protect your trip, your group and their money, so your school can restart school trips with confidence

You can find all the information in this guide in more detail at  
[voyagerschooltravel.com/travelhub](http://voyagerschooltravel.com/travelhub)



Check out some of our recent trips



Christmas market trip to France  
November 26–28, 2021



Student conference at Disneyland® Paris  
March 23, 2022



Performing Arts trip to Disneyland® Paris • February 23, 2022



Click to read the trip diaries



St. Olave's Grammar School

"The Paris trip went extremely well. Thank you for your help and smooth handling of the reimbursement for our 2 covid cases. My school and I are very impressed. Special thanks to Voyager staff Pamela, Maria & Louise."

Our school's first French trip in over 2 years • February 15–18, 2022



French trip to Paris • February 15, 2022



# Your money is safe

When you book with us you can be confident that parents' money is safe

All money paid to Voyager School Travel is protected by either ABTA or ATOL

ABTA and ATOL provide financial protection to customers in case a travel company ceases trading



ABTA No.Y0554



[Find out more](#)



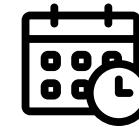
# You have the flexibility you need

We understand that schools are worried about being left out of pocket because of changing travel rules

That's why we are giving new bookings extra financial protection in the event the Department for Education or Foreign Office advise against travel or quarantine restrictions are imposed

Terms and conditions apply  
Full details below

[Find out more](#)



## Freedom to postpone

If you have to change your plans because of COVID-19, we promise to waive our amendment fees so that you can postpone your trip between 12 weeks and 28 days before departure.



## Receive a full refund

If your trip is cancelled within 21 days of departure due to COVID-19 restrictions and you are unable to claim from your insurance, we guarantee to either find you a suitable alternative or refund your group in full in the event:

- The Department for Education or Foreign Office advise against travel to your destination
- Local or national lockdowns in the UK prevent your departure
- Fully vaccinated travellers are required to quarantine at your destination, or on your return

# COVID-19 insurance included

You can book your trip safe in the knowledge that you'll be covered should someone in your group test positive for COVID-19 before or during the trip

In the event of a student testing positive on the trip, the insurance also covers the cost of a parent travelling to resort to support their child until they can travel home. This means teachers will be able to return home with the group

[Find out more](#)

## Before the trip

- ✓ Cancellation cover for individuals who can't travel because they've contracted COVID-19 in the run up to the trip
- ✓ Cover for individuals who are unable to go on the trip because they've been told to self-isolate by NHS Test & Trace

## On the trip

- ✓ Cover for any additional travel and accommodation expenses incurred as a result of an individual testing positive for COVID-19 while abroad
- ✓ Emergency medical expenses cover if someone falls ill with COVID-19 while on the trip
- ✓ Additional accommodation and travel expenses incurred because an individual is required to self-isolate at resort
- ✓ If a student tests positive, the insurance will cover the accommodation and travel expenses of a parent or guardian to accompany the child so teachers can return home with the rest of the group

# Safety assured

The majority of our groups stay at our centres and travel on our coaches, which means we have total autonomy over each element of the trip and we can ensure the highest standards of care are met

If you're not staying at one of our centres, you'll be happy to know that we actively hold our suppliers to the same stringent standards—so wherever you're staying on your trip, you can be confident that you'll be in safe hands

[Find out more](#)



Accredited by LOtC & School Travel Forum



24/7 emergency support from our UK team



Native-speaking staff handle everything in resort



Suppliers held to our own high standards



Enhanced safety measures in place

# FAQ: Planning your trip

Rest assured we will provide you with everything you need to know before you go

Here you'll find the essential information you need to check with any travel provider before booking your next school trip

You'll find the answers to all of your questions in our Travel Hub on our website below

[Find out more](#)

## What is the latest school trip advice?

The Department for Education lifted all travel restrictions for educational trips and schools resumed taking school trips abroad in September 2021.

## What if we are advised not to travel to our chosen destination?

If DfE or Foreign Office restrictions prevent your trip going ahead, and you are unable to claim on your insurance, we guarantee to either find you a suitable alternative or refund your group.

## What if we are required to quarantine on arrival or return?

If at the time your trip is due to depart, fully vaccinated travellers are required to quarantine, you can postpone to a later date or your group will be eligible for a full refund.

## What if our destination requires all travellers be fully vaccinated?

Some school trip destinations still require all travellers aged 12 years and over to be fully vaccinated and we will share this information with you in advance. Trip organisers will need to factor vaccination requirements in to their travel plans, and should share these with parents to ensure that all children have enough time to get the required jabs.

# FAQ: While on your trip

We will provide your group all the necessary support and back up while on your trip

Here you'll find the essential information you need to check before embarking on your next school trip

You'll find more answers in our COVID-19 travel hub on our website by clicking the button below

[Find out more](#)

## What if someone tests positive before the trip?

Our insurance covers any individual who has to pull out of the trip because they have tested positive for COVID-19 or they are unable to travel because they have been told by NHS Test and Trace to self-isolate.

## What if someone tests positive on the trip?

Our school trip insurance includes cover for COVID-19. This includes medical expenses as well as additional travel and accommodation costs for an individual testing positive. The insurance also covers the additional expense of a parent travelling to the resort to accompany the child until they are able to travel home.

## What if something happens or rules change while we're abroad?

We provide 24/7 support to all our travelling groups and so if you come across a problem, or your plans have to change at short notice, we are here to help sort it out.

Our multi-lingual travel team is here to deal with local operators on your behalf and our local French teams are also on hand to liaise with local medical services and to advise on local health protocols if required.

By having our own properties in France, our own coach company, and long-standing relationships with airlines and ferry companies, we have the connections to get you home quickly and safely if need be.

# It's worth the effort

School trips help students uncover different cultures, gain context for their learning and bring classroom studies to life

We are the leaders in MFL school trips, specialising in unique language immersion programmes led by native-speaking staff at our centres in France, Spain and Germany

Just one week at our Normandy centres exposes students to more French than a whole term back at school

[Find out more](#)



# Why choose Voyager School Travel?

## COVID-19 trip insurance

All our UK residential trips include COVID-19 cover before and during the trip so you can book and travel with confidence.

## Safety assured

Most groups stay at our centres and travel on our coaches, which means we can ensure the highest operating standards are met at every stage.

## Peace of Mind Promise

You won't be left out of pocket due to changing travel rules. New bookings will receive additional financial protection.

## Bonded & accredited

As an assured member of the School Travel Forum we maintain the highest safety standards and as ABTA and ATOL members you are financially protected.

## We make it easier

Teachers' lives are hard enough without the extra work involved in running a school trip, so we'll be there for you before, during and after the trip.

## You are in expert hands

We have specialised in educational trips for over 10 years and organise school trips for over 35,000 students a year.

# It's time to get back out there

Receive a no-obligation quote for your next trip today



Trips to our language centres



European school trips



Long-haul school tours

Get a no-obligation quote

Visit [voyagerschooltravel.com](http://voyagerschooltravel.com) or call 01273 827 327 today